



Directions for Logging Into the PBS Website As a First Time User:

Log onto the Website at <http://www.pbscard.com>

Under the Progressive Benefit Solutions (PBS) Logo, see above, select "PBS ONLINE ACCOUNT LOGIN"

"For First Time Login Only" your Login ID and Password are the following:

Login ID: Your SSN, no dashes or spaces

Password: The last 4 digits of your SSN

The next screen will prompt you to change your username and password.

If you have already created a username and password, please login using this information.

If you need to have your username and password reset, please send an email to:

claims.support@pbs-info.net

To Sign up For Direct Deposit:

To sign up for Direct Deposit, On the Home Page, under the Profile tab, click on the drop-down menu: Bank Accounts.

Enter your Bank Account Routing Number and Account Number and click Save at the bottom of the screen.

Once you have signed up for direct deposit, all future payments will be deposited into your account within 72 business hours.

To Submit A Claim Online:

On the Home Page, under the Accounts tab, click File Claim on the drop-down menu. The File Claim screen will appear. Click File Claim next to the applicable account.

If you can upload a receipt into the PBS system, please upload file name in RECEIPT box below and click save. Once complete, no further action is required. The Allowed file types of SCANNED documents include: Microsoft Word (.doc), Adobe Acrobat (.pdf), JPEG (.jpg), Bitmap (.bmp), GIF (.gif)

If you have any additional questions or problems, please contact PBS.

Our email address is: claims.support@pbscard.com

Our toll-free number is 1-888-333-3901.