

Easily access all your health details in one place

BlueAccessSM on bcbst.com

Visit bcbst.com and log in to your secure BlueAccess member portal. Quickly find benefit and wellness tips, find a doctor and much more.



BlueCross BlueShield of Tennessee | **BlueAccess**

My Homepage | My Benefits & Coverage | My Claims & Balances | My Health & Wellness | Member Tools | My Account

A **My Homepage**
View a snapshot of your benefit details, recent claims, tools and resources.

B **My Benefits & Coverage**
Get full details on what's covered, who's covered and what you pay for health care services.

C **My Claims & Balances**
View the status of your claims, get a copy of your EOB and check to see if your deductible has been met.

D **My Health & Wellness**
Make a personal health profile and look at facts designed to help you reach your health and wellness goals.

E **Member Tools**
Find a doctor or hospital in your network, get directions to their offices and print your personalized results. Get answers about health care costs – even compare fees.

F **My Account**
Set up your account profile, update your email and choose between paper or online statements, alerts and reminders.

GET STARTED.

SIGN UP FOR A USER ID AND PASSWORD.

Follow these simple steps to log in

- Go to bcbst.com and click on “Log In/Register to Blue Access.”
- Click on the “Register Now” link and answer a few quick questions.
- You will need your BlueCross BlueShield of Tennessee member ID card.

HAVE QUESTIONS OR NEED HELP?

Call the Member Service number on your member ID card.

BlueCross BlueShield of Tennessee

1 Cameron Hill Circle | Chattanooga, TN 37402 | bcbst.com

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ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-565-9140 (TTY: 1-800-848-0298).

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 800-565-9140-1 (رقم هاتف الصم والبكم: 1-800-848-0298).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-800-565-9140 (TTY:1-800-848-0298)。